

# INSOURCED SCHOOL CLEANING SERVICES



## CLEANERS FACTSHEET – INFORMATION FOR VISA HOLDERS

From 1 February 2020 ACT public school cleaning will be provided by the ACT Government. Eligible school cleaners will be offered the opportunity to become Cleaning Services Officers within the ACT public service. This fact sheet explains how the transition to the ACT Public Service process applies for cleaners who are visa holders.

### Can I transition into the public service if I hold a visa?

If you are a current cleaner and were working with Menzies or Dimeo cleaning ACT public schools on 1 July 2019, you will be eligible to transition into the ACT Public Service as a Cleaning Services Officer.

Current ACT public school cleaners who commenced employment after 1 July 2019 can apply for positions by way of a merit-based selection process.

### How will I be employed?

You will be offered a contract of employment with the ACT Public Service that is consistent with the length and conditions of your visa.

If you are a transitioning Cleaning Services Officer and you extend or obtain a new visa, you will have your employment contract extended to the later date up to a maximum of 5 years.

If you become a Permanent Resident or Australian Citizen, you will be offered permanent employment.

### What if my visa changes?

You must have work rights in Australia in order to maintain your public service employment. You will need to notify the Education Directorate of any change to your visa or visa conditions.

### Can I hold a second job?

You will need to seek approval to work additional jobs. Each request will be considered on a case-by-case basis. When making approvals, we may look at things like visa conditions, safe number of working hours, and conflicts of interest.

### Will the government sponsor me?

The ACT Education Directorate is not able to sponsor Cleaning Services Officers as cleaning is not an eligible occupation for sponsorship.

### What if I'm on a bridging visa?

Provided your bridging visa comes with work rights in Australia you can continue to work in accordance with those conditions while you wait for a decision on your substantive visa application.

### Will I have access to career progression within the ACT Public Service?

There may be some restrictions to career progression depending on your visa conditions (for example restricted hours of work). You must be a permanent resident or a citizen to access permanent work opportunities in the ACT Public Service. This may limit opportunities for some individuals.

### How many hours can I work?

If you are on a visa, you can only work the number of hours allowed by your visa. The ACT Government must ensure compliance with workplace laws and visa conditions and therefore cannot allow Cleaning Services Officers to work more than they are permitted to under the relevant visa.

### What are my responsibilities?

As a visa holder it is your responsibility to:

- make sure you abide by the conditions of your visa. This includes not working more than the number of allowed hours.
- inform the ACT Education Directorate of any changes to your visa or visa conditions.

### Where can I get further information?

If you have questions or concerns, please contact the Taskforce on:

- 6207 0788
- [schoolcleaning@act.gov.au](mailto:schoolcleaning@act.gov.au)