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| Children's Education and Care Assurance Alert |
| 12 February 2021**Processing Timeframes for Waivers** Waivers play an important role in helping providers maintain their level of service to families while dealing with special circumstances or unexpected events.An approved provider may apply to CECA for a waiver. Providers need to ensure all other avenues have been exhausted before submitting a waiver application. Providers applying for a waiver need to ensure sufficient evidence is provided to support the waiver application and proof of application payment. CECA have up to 60 days to respond to a waiver application, once all required documentation has been submitted. Providers need to ensure waiver applications are submitted well in advance. For more information refer to [ACECQA's Evidence for waiver applications information sheet.](https://www.acecqa.gov.au/sites/default/files/2019-05/Infosheet-evidenceforwaiverapplications.pdf) Applications for service waivers and temporary waivers can be submitted online through the NQAITS.For enquires in relation to this notification please call CECA on (02) 6207 1114 or email CECA@act.gov.auThis email has been authorised by the ACT Regulatory Authority (CECA). CECA are responsible for administering the National Quality Framework within the ACT |

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| facebook |  | Respect, Integrity, Collaboration and Innovation, the ACTPS Values and Signature Behaivours |

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