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| Children's Education and Care Assurance | | |
| 16 April 2020  **COVID-19 information for education and care providers**  **Regulatory fees waived for 2020**  Given the recent developments with the Commonwealth Government’s response to the management of COVID-19, and the financial impact this is having on education and care service providers, the ACT Education Directorate will ease the financial burden by waiving education and care services’ Regulatory fees for the 2020 calendar year. Any fees that have already been paid during 2020 will be refunded.  Children’s Education and Care Assurance will continue to provide regulatory services to education and care services and providers in the ACT, to ensure compliance with current obligations, and ensure a safe and high-quality education and care sector is maintained in the ACT.  **Frequently Asked Questions (FAQ)**  The following weblink provides a list of FAQs relating to education and care services during COVID-19. Sharing this information with services and educators will ensure the most up-to-date information is provided: [www.education.act.gov.au/early-childhood/information-on-novel-coronavirus-covid-19-for-early-childhood](http://www.education.act.gov.au/early-childhood/information-on-novel-coronavirus-covid-19-for-early-childhood)  **Support provided by the Commonwealth Government**  The Commonwealth Government’s latest information on the [Early Childhood Education and Care Relief Package](https://www.dese.gov.au/covid-19/childcare) in response to COVID-19 and the [COVID-19 Frequently Asked Questions](https://www.dese.gov.au/covid-19/childcare/childcare-faq) (FAQs) for education and care providers and services can be found on [Department of Education, Skills and Employment](https://www.education.gov.au/childcare-FAQ) website. Please check the FAQs on a regular basis to ensure you have the latest information.  The Child Care Subsidy (CCS) Helpdesk is available to assist with information for education and care services to help them manage the impact on their business. Please email the CCS Helpdesk on [ccshelpdesk@dese.gov.au](mailto:ccshelpdesk@dese.gov.au), send in your query via an [online form](https://docs.education.gov.au/node/53043) or call [1300 667 276](tel:1300%20667%20276) between 9.00 am - 5.00 pm (AEDST), Monday to Friday.  For enquires in relation to this notification please call CECA on (02) 6207 1114 or email [CECA@ACT.gov.au](mailto:CECA@ACT.gov.au).  This email has been authorised by the ACT Regulatory Authority (CECA). CECA are responsible for administering the National Quality Framework within the ACT. | | |

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